

CAERPHELLY TOWN CENTRE AUDIT – SEPTEMBER 2013

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
17/10/08	<p><u>Air Quality Town Centre</u> An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.</p>	<p>Environmental Health <i>Lyndon Ross</i></p> <p>Transportation <i>Clive Campbell</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p> <p>Town Centre Management <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>8/5 The detailed assessment of air quality within the Nantgarw Road area has concluded. The Action Plan is currently being drafted by air quality consultants for comments before being submitted to Welsh Government.</p> <p>10/7 An update was provided to the TCMG.</p> <p>22/7 Ongoing. The area is being extended to include Nantgarw Road.</p>
04/03/11	<p><u>Development Of Former Post Office Site The Twyn</u> The council has announced plans to build a landmark building on the site, which will have a number of different facilities incorporated within it.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>22/7 The roof is on the building and the external skin nearly complete. Handover to CCBC is scheduled for October, when the internal fit out will begin.</p>

27/02/12	<p><u>30-minute Parking Bays</u> <u>Cardiff Road</u> Cllr. Elsbury asked Officers to investigate whether 30-minute parking restrictions could be introduced along Cardiff Road.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>20/5 Traffic order has been progressed and lines and signs are being ordered. 22/7 Cllr. James asked for the issue to be added to the agenda of the TCMG in light of comments received about the changes.</p>
25/05/12	<p><u>Repairs to Toilets</u> <u>The Twyn</u> Following a criminal incident in the ladies toilet, urgent repairs were required to the cubicles. The flooring in the gents' toilet also required attention.</p>	<p>Cleansing <i>Tony White</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>22/7 Further discussions are ongoing with the Town Council and the Community. Works are being carried out as and when possible.</p>
21/06/12	<p><u>Drainage on Steps</u> <u>Between Twyn Car Park and Lower Twyn Square</u> The steps between the Twyn Car Park and Lower Twyn Square are flooding on a regular basis and the usual drainage slot cleaning now fails to solve the problem.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>22/7 A maintenance schedule has been developed, which once implemented, should address the problems.</p>
02/10/12	<p><u>Lamppost Change</u> <u>Clive Street</u> With the increased number of retailers trading in the street, a request has been made to Cllr. Elsbury for the lamppost to be replaced outside NICE in order for Christmas lights to be installed on it.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>20/5 Currently under review subject to budgets. Will be a priority project for this financial year. 22/7 Quotations have been obtained. The Town Council has been approached for financial assistance to carry out the works.</p>

12/11/12	<p><u>Skateboarding Problems Around Bus Station Toilets, Station Terrace</u> A Cllr. complaint was received regarding skateboarding around and above the Bus Station toilets, which is causing damage to street furniture and posing a danger to pedestrians and/or motorists.</p>	<p>Highways <i>Marcus Lloyd</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>10/7 An update was provided to the TCMG. 22/7 Not in receipt of studs as yet. The police have not received any complaints, but PCSOs are monitoring.</p>
29/11/12	<p><u>Maintain Area of “Tommy Cooper Walk of Fame” The Twyn</u> The area around the Walk is in need of some attention due to weathering. Maintenance needs to be undertaken to some of the pavers, which need relaying.</p>	<p>Highways <i>Marcus Lloyd</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>20/5 Re-pointing has been undertaken. Repainting is programmed for the summer. 22/7 Budget has become available. On programme of works for summer period.</p>
08/01/13	<p><u>Illegal Parking/Obstruction of Highway Cardiff Road</u> A complaint has been received from a local business concerning “accident claim” practitioners who operate on Cardiff Road. Their information desk obstructs the pavement and the staff are parking for long periods in the loading only bays at the bottom of Cardiff Road.</p>	<p>Highways <i>Marcus Lloyd</i></p> <p>Police <i>Ins Jones</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>20/5 The issue has been passed to Highways Inspectors as further complaints have been received. 22/7 Police continue to monitor, but it is an ongoing problem.</p>
21/02/13	<p><u>Planters Initiative Town Centre</u> As part of a new initiative aimed at tackling pupil truancy, the Council will partner St Martin’s school and arrange for planters in the town centre to be planted and tendered by pupils. The work will be used as part of the town’s ‘Wales in Bloom’ entry.</p>	<p>Parks <i>Derek Price</i></p> <p>Town Centre Management <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>22/7 The Truancy group has now taken on the planting and has noticed a drop in the number of trancies and thefts. Cllr Forehead thanked everyone involved in the planting scheme.</p>

01/02/13	<p><u>Street Pride Audit</u> <u>Town Centre</u></p> <p>Following an observation from a member of the public, Highways Officers will visit the town centre and remove out of date traffic order, planning and events notices, which are attached to street furniture. In addition, any flyers or posters which have been attached to lampposts or railings by persons or businesses will also be removed.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>18/3 Officers to ensure that orders are removed promptly in the future. 13/5 As those who erect the notices are responsible for their removal, Traffic Management Officers will remind event organisers via the ESAG meetings. 22/7 Reminders have been sent. Issue Closed 22/7</p>
28/02/13	<p><u>Community Notice Board</u> <u>Town Centre</u></p> <p>A new notice board will be installed into the town for the benefit of the community. The Police, local societies and groups will be able to place information in this space to the benefit of the wider town centre community.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p> <p>Town Centre Management <i>Andrew Highway</i></p> <p>Police <i>Ins Jones</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>20/5 A location for the board is still being considered, with possible locations being relayed to the Police. 22/7 Procurement section are looking for a suitable supplier and a location is also being identified.</p>
13/03/13	<p><u>Power Washing</u> <u>Town Centre</u></p> <p>The following areas of the town centre require a deep clean power wash in readiness for the summer season and to improve their appearance:</p> <ul style="list-style-type: none"> • Steps & Pillars around Tommy Cooper statue; • Pillars at the entrance on Twyn Car Park • Area around Twyn Community Centre; • Steps & paving outside Tourist Centre • Steps from Twyn Car Park to Lower Twyn Square; • Traffic island below Lower Twyn Square • Central reservation outside Castle Court Shopping Centre. 	<p>Cleansing <i>Tony White</i></p>	<p>20/5 Works are progressing. 22/7 All works have been completed. However, the areas identified will continue to be monitored.</p>

08/04/13	<p><u>Refuse from Travellers</u> <u>Park & Ride Car Park</u> Following some travellers staying in the Park & Ride car park, a large amount of waste was left on site, which requires removal.</p>	<p>Cleansing <i>Tony White</i></p>	<p>20/5 Cleansing Officers collected waste and made site clean. A height restrictor is being considered for the car park entrance to prevent such problems in the future. 22/7 Clean up works have been undertaken and the travellers have now moved on. Issue Closed 22/7</p>
01/05/13	<p><u>Cleaning of Graffiti</u> <u>Town Centre</u> Two instance of graffiti have been reported:</p> <ul style="list-style-type: none"> • OS Select in Cardiff Road • The green box OS Peter Alan in The Twyn 	<p>Cleansing <i>Tony White</i></p>	<p>20/5 Graffiti on Cardiff Road has been removed, while the issue in The Twyn is currently being investigated. 22/7 The service box does not belong to CCBC and enquiries are being made.</p>
10/05/13	<p><u>Damaged Signage</u> <u>O/S Y Galleri, St. Fagan's Street</u> After being struck by a large vehicle, a sign alongside the carriageway has lost one retaining clip and is loose on its post, presenting a potential danger.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>20/5 A works ticket has been issued and works will be complete within 28 days. 22/7 Work has been completed. Issue Closed 22/7</p>
22/05/13	<p><u>Footway & Carriageway Defects</u> <u>Station Terrace</u> A complaint has been received in relation to the area outside the Irish Thymes. The footway is in a poor state of repair and the carriageway is depressed, with wires protruding.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>22/7 Site has been inspected. Any defects will be remedied within 28 days.</p>
23/05/13	<p><u>Caerphilly Flower Festival</u> <u>Town Centre</u> Caerphilly Flower Festival is scheduled to take place on 6th & 7th July. The event will be a standalone event for the first time this year.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	<p>10/7 An update was provided to the TCMG. 22/7 The event went ahead and was well-received. Issue Closed 22/7</p>

23/05/13	<p><u>The Big Cheese</u> <u>Owain Glyndwr Fields, Crescent Road</u> Planning is underway for The Big Cheese, which is set to return to Caerphilly on 26th, 27th & 28th July.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	<p>22/7 All plans are in place. There is police cover available for event.</p>
23/05/13	<p><u>Caerphilly 10k Run</u> <u>Town Centre</u> A new event is planned for the Town Centre in 2013. On Sunday 23rd June, a 10 kilometre run will take place throughout the Town.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	<p>10/7 An update was provided to the TCMG. 22/7 900 positive comments made and 1-2 negative comments. Feedback from the debrief meeting should be fed back to the TCMG.</p>
23/05/13	<p><u>The Tour of Britain</u> <u>Town Centre</u> The Tour of Britain is scheduled to return to Caerphilly on 19th September. The race will take place throughout the town centre, with the finish line being located on Crescent Road.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	<p>22/7 Planning meetings are ongoing and updates will be provided in due course.</p>
13/06/13	<p><u>Replace of Footbridge</u> <u>Railway Station, Station Terrace</u> Network Rail intends to replace the footbridge at Caerphilly Railway Station with a new cantilevered unit. Work is scheduled to take place on Sunday 14th July.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>10/7 An update was provided to the TCMG. 22/7 Works have been completed. Issue Closed 22/7</p>
04/07/13	<p><u>Damage to Gorsedd Stones</u> <u>Dafydd Williams Park</u> A number of the Gorsedd Stones are showing signs of damage, with one being particularly badly damaged and posing a potential danger to members of the public in the area.</p>	<p>Parks <i>Derek Price</i></p>	<p>22/7 The stones will be made safe prior to the Big Cheese. Complete remedial works will take place after the event. "Free Runners" appear to be causing the damage and Police are monitoring the area. 11/9 The stones were repaired prior to The Big Cheese and no further problems have been noticed or reported.</p>

04/07/13	<p><u>Removal of Paving Stones</u> <u>The Twyn</u> Some paving slabs have been removed as part of the construction of the new Library, but have been replaced with tarmac rather than relaying the stones. This has led to complaints due to the poor appearance.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>22/7 The area is not on adopted highway. However, the surface is only temporary and the Library contractors will reinstate the original surface.</p>
08/07/13	<p><u>Deep Clean</u> <u>Town Centre</u> In readiness for the Wales in Bloom judging on 11th July, a deep clean of the town centre will be carried out.</p>	<p>Cleansing <i>Tony White</i></p>	<p>22/7 Work undertaken for the Wales in Bloom judging. May be an annual issue. Issue Closed 22/7</p>
08/07/13	<p><u>Damaged Bollard</u> <u>O/S Iceland, Cardiff Road</u> A concrete bollard has been damaged after seemingly being struck by a vehicle and needs repair or replacement.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>22/7 The bollard has been reinstalled. Issue Closed 22/7</p>
10/07/13	<p><u>Residence of Travellers</u> <u>Park & Ride Car Park</u> It was raised at the TCMG that travellers have returned to the Park & Ride car park.</p>	<p>Police <i>Ins Jones</i></p>	<p>22/7 As this appears to be an ongoing issue, a height restriction barrier will be installed on the entrance to the car park in due course.</p>
07/08/13	<p><u>Car Parking</u> <u>Pentrebane Street</u> Complaints have been received by retailers in Pentrebane Street that vehicles are not adhering to the parking restrictions in place.</p>	<p>Police <i>Ins Jones</i></p>	

11/09/13	<u>Damaged Bench</u> <u>Cardiff Road</u> A bench on Cardiff Road, overlooking Station Terrace, has become badly damaged and is in need of repair or replacement.	Highways <i>Marcus Lloyd</i>	12/9 A service request was raised and the bench has been temporarily removed to make the area safe.
----------	--	--	---